

Customer Satisfaction Award

Below is an example of an email which you can send to your conveyancing customers:

Are you impressed by the level of customer service we give you?

If you think we are doing a good job and like doing business with us then please vote for us in the **2019 national Local Land Charges Awards!**

The awards showcase and celebrate excellence in local land charges service and the customer satisfaction award for local authority searches allows the most important judges - you, our customers - to reward our efforts.

[Please click here to vote](#) – and as a thank you from the Award organisers your name will be entered into a prize draw to win M&S vouchers £50!