Raising the bar in property information
Frequently Asked Questions

How does Land Data regulate NLIS?

We manage and regulate the commercial contracts underpinning NLIS by:

Pro-actively reviewing and monitoring the performance of the NLIS Hub and NLIS Channels against contractual, best practice and legislatively defined parameters.

Ensuring the highest level of IT standards and security levels are provided at all times.

Monitoring the integrity of the NLIS partnerships and providing a formal escalation route for any NLIS service related complaints.

Reviewing new legislation and providing guidance to all stakeholders where necessary.

I’m new to local land charges, what can and does Land Data do for me?

Land Data operates in a number of different areas:

It works closely with a range of government and industry partners (such as The Law Society) to advise, educate and promote the use of authoritative data and, specifically, local authority searches.

It works across the NLIS community to ensure compliance with the NLIS contracts and legislation is maintained.

It created and runs the only national awards for local land charge personnel. The Land Data Local Land Charges Awards for Excellence have been running since 2007.

Through its training & events division, valuable and essential training is provided to the local land charges sector.

Land Data also facilitates an online password protected, local authority forum and an insightful knowledge centre with guidance and updates for local land charges staff.

Not sure I understand the difference between NLIS and Land Data?

NLIS is the collective term used to describe the regulated electronic environment comprising the NLIS Hub and NLIS licensed channels.

Land Data does not operate the NLIS network but it does own the NLIS brand and contracts. It is the NLIS regulator.

Land Data issue new Channel (or Hub) licenses and is the first point of contact for all regulatory/contractual NLIS issues. It is the NLIS spokesperson.

Today the NLIS Hub interfaces with local authorities on two different levels and is responsible for ensuring that the data provider and the NLIS channel interface works and that it protects the data provider and conforms with relevant IT and data protection standards.

The NLIS Hub has its own customer relations team (account managers) who work closely with local authorities, the Hub also has its own technical and service helpdesk.

NLIS licensed channels connect to solicitors and licensed conveyancers and act as a route to market for authoritative data provider products.
Land Data cic is the official government appointed organisation that manages and regulates the National Land Information Service (NLIS) contracts.

The company was established by IDeA in 2001 to serve the interests of the general public by making authoritative property search information accessible electronically to all, whilst at the same time improving the home buying and selling process.

Land Data's role is to ultimately provide consumers, via NLIS, with official electronic land and property information at a fair price, safe in the knowledge that this information is from source and delivered through the only regulated, secure and truly national provider in England and Wales. We do this by working with both public and private partners to improve access to authoritative land and property information. The company’s main activity is the management and regulation of the commercial contracts underpinning NLIS.

An important benefit of Land Data from a local government perspective is that we are not commercially orientated.

As a Community Interest Company our assets are locked and any profit made must be used for the home buying and selling community only, this puts us in an almost unique position.

NLIS carries the sole mandate of providing the only official electronic ‘front door’ for local authorities. All searches ordered through an NLIS licensed channel are classified as ‘official’ searches, because users are connected directly to land and property information held by local authorities, central government and other organisations that provide official sources of land and property data. Solicitors and conveyancers benefit from an efficient service, safe in the knowledge that the searches are not only authoritative but comprehensive and insured. Over 24 million NLIS searches have been carried out since its launch and today, it is the safest, most secure and only regulated data hub in the land and property information market.
The ‘go-to’ company for access to authoritative land and property information

Guardian of official property search standards

Manages and regulates the National Land Information Service - the only government approved and regulated electronic land and property searches portal and the official electronic gateway to every local authority in England and Wales.

Facilitator of engagement and partnership

Encourages collaborative working practices between data providers and NLIS participants.

Provides monthly industry reports to all stakeholders.

Issues best practice advice for the good of all stakeholders.

A not for profit organisation that works tirelessly for improvements across the sector, providing objective thought leadership not driven by commercial gain.

Recognises the work and achievements of the local land charges industry through an annual awards programme.

Enabler of innovation and improvement

Encourages competition amongst NLIS Channels for the benefit of consumers.

Manages new product development and service improvements.

Procures new NLIS Channels.

Hosts a dedicated online forum aimed at reviewing and improving service delivery.

Spearheads round table discussions and other industry events.

Campaigner and influencer

Promotes excellence in service provision across the property search industry.

Provides assurance to the general public by producing consumer facing guides.

Provides advice to central and local government on behalf of authoritative data providers.

Provides advice to other industry players such as mortgage lenders and insurance providers to promote uptake of official searches.

Actively involved in CON29 reviews.
Land Data offers training and events to local authorities on an individual local authority basis, a regional group basis or on a national level. Drawing on Land Data’s experience and contacts within the land and property searches sector, the training sessions offer relevant and informative updates and development opportunities.

**Free online knowledge centre for members**
Up to date information, support and guidance on changes in legislation in the local land charges sector.

**Local Authority forum**
Encourages dialogue between local land charges staff in local authorities across the UK.

**Training**
Training on topical issues for local land charges staff and solicitors across the UK.

**The Local Land Charges Training & Development event**
Land Data handle event management, speaker liaison and content management for this annual event.

**The Local Land Charges Awards for Excellence**
Established in 2007, these national awards, created and organised by Land Data are unique in recognising the work and achievements of the local land charges industry.
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