



NLIS
next generation

NEXT GENERATION NLIS:

FAQs

For Local Authorities



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When do I need to log a call with my IT team to whitelist the URLs?

ASAP. We recommend logging the call now so you can access the test version of Next Gen NLIS before the end of 2026.

When whitelisting the two URL's, which port access needs to be allowed?

It is the standard https port – 443

Can I log into Next Gen NLIS with a team email address?

No, due to the Trust Framework's enhanced security each LLC team member will need to log in with their individual email address.

How do I know which NLIS 'level' I'm currently using?

If you access NLIS via the website: <https://nlis-online.co.uk/> with your email address and password, you'll be a level 2 user. If you use NLIS through a user interface provided by your IT software supplier such as IDOX or NEC, you'll be on Level 3.

It seems Next Gen NLIS will affect Level 2 users more than Level 3 users, is that correct?

Yes, the switchover for Level 3 local authorities will be largely managed by IT software suppliers – Land Data is working directly with these organisations. Level 2 users will need to use the new Next Gen NLIS URL to access the platform and receive search requests. This will be explained clearly in the training materials, available in the autumn.



Can I move from one NLIS level to the other?

This may be possible but it is a decision for your local authority. We suggest picking this up with your IT team and IT software supplier.

How will helpdesk and payment facilities work in Next Gen NLIS?

Helpdesk support relating to search queries and payment processes will be managed in a similar way as they are now. More information will be available on this in the autumn.

You will receive self-billing invoices in the same way you do now.

Payments will be sent to you with the same frequency that they are now.

Can you give some examples of the types of new products/components of data we could market through Next Gen NLIS?

Suggestions from local authorities include datasets for individual CON29 questions, highway extent searches, planning history searches and the option to refresh searches.



What does the timeline look like between now and March?

April - July 2026:

Platform development and testing with Early Adopter Group, including six local authorities.

July 2026:

Second round of briefings for local authorities, including a demo of the new interface.

September 2026:

New training materials published for local authorities.

September 2026 - December 2026:

Local authorities access the new url and explore the test version of Next Gen NLIS.

November 2026 - February 2027:

Onboarding all local authorities to Land Data Trust Framework.

March 2027:

Next Gen NLIS launches and existing NLIS Hub is switched off.

March is a busy time for local authorities, what will be the requirement from us at launch in March 2027?

Land Data anticipates all testing, training and onboarding to Next Gen NLIS and the Trust Framework to be completed by February 2027. There should be little or no action required in March 2027.

When can we see a demo of the platform?

This will form part of the next round of briefings in July 2026.





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Further Information

For any questions or to request a senior-level briefing, please contact:

stephanie.holmes@land-data.org.uk